



DONNA, TX
956-464-4491

TYLER, TX
903-509-8803

SAN ANTONIO, TX
210-509-1723



KBW Supply E-Storefront Helpful Hints

To Start:

To get a username and password, contact Theresa Kincade via e-mail at Theresa.kincade@kbwsupply.com. Theresa will need an e-mail address to be used as your username and if you have a password suggestion give that to her as well (8-24 characters). If not, we will assign one. Theresa's number is 903-509-8803.

To Access:

Using your web browser enter <https://shop.kbwsupply.com>. Enter your User Name and Password and click the 'sign in' button.

To Place an order:

Products are broken into four basic groups. Professional Grower, Turf & Landscape, Lawn & Garden and Pest Control. The groups are further broken down into categories such as herbicides, plastic pots etc. Middle left of page is a search option that can be done by keyword like a product name, item number, order number or po number. After locating your desired item, enter quantity and click add to cart. To add other items simply repeat the process. When order is complete click on the cart symbol on the upper right hand side and review your order. If okay, click checkout located on lower right. Review order making sure all information is correct. In particular the requested ship date and the ship to address. If this is a customer pickup order make sure to use CPU for the ship to. Verify totals and if okay, click submit order. To save the order for later, click save order. Review your order confirmation and you will receive a confirmation e-mail as well.

To view other information:

Far right column under my account allows the user to view prior invoices, order history, saved orders, and other shipping and account related information. Also included are any KBW Supply specials under shopping lists.

Other Important Information:

The system does not accept credit cards for payment online. If credit card payment is desired, please contact your KBW Supply sales rep.

If you prefer a shipping method (example UPS) please enter this as a comment on the order.

All orders are COD or on open account if established prior to order entry.

Passwords are set to expire 365 days after original setup date

Customers cannot pay on account over the website at this time.

The website is not mobile friendly at this time.

Web orders are for stock products only. If you need to order something special or need a direct shipment of product from the manufacturer please contact your KBW Supply sales representative.